
EMERGING COMPETITION IN POSTAL AND DELIVERY SERVICES

edited by

Michael A. Crew

Graduate School of Management
Rutgers University
Newark, New Jersey, U.S.A.

and

Paul R. Kleindorfer

The Wharton School
University of Pennsylvania
Philadelphia, Pennsylvania, U.S.A.



Kluwer Academic Publishers

Boston/Dordrecht/London

Distributors for North, Central and South America:

Kluwer Academic Publishers
101 Philip Drive
Assinippi Park
Norwell, Massachusetts 02061 USA
Telephone (781) 871-6600
Fax (781) 871-6528
E-Mail <kluwer@wkap.com>

Distributors for all other countries:

Kluwer Academic Publishers Group
Distribution Centre
Post Office Box 322
3300 AH Dordrecht, THE NETHERLANDS
Telephone 31 78 6392 392
Fax 31 78 6546 474
E-Mail <orderdept@wkap.nl>



Electronic Services <<http://www.wkap.nl>>

Library of Congress Cataloging-in-Publication Data

A C.I.P. Catalogue record for this book is available
from the Library of Congress.

Copyright © 1999 by Kluwer Academic Publishers.

All rights reserved. No part of this publication may be reproduced, stored in a retrieval system or transmitted in any form or by any means, mechanical, photo-copying, recording, or otherwise, without the prior written permission of the publisher, Kluwer Academic Publishers, 101 Philip Drive, Assinippi Park, Norwell, Massachusetts 02061

Printed on acid-free paper.

Printed in the United States of America